



Digital Cookie®

Training Material Index for Girl Scouts & Caregivers

*Instructions for both Girl Scout/Caregiver and Volunteer accounts.

** Functionality depends on council settings.

Girl Scout/Caregiver

Digital Cookie Help:

<https://digitalcookie.girlscouts.org/help/parent-girl>

FAQs, Daisy the Chat Bot, Live Chat, or contact the customer support team

Registration

Site Registration	Tip Sheet	Video (initial login)
Site Registration Girl Scout 13 and Over	Tip Sheet	
Forgot Password/Password Reset*	Tip Sheet	
No Registration Email*	Tip Sheet	
Unlock Account*	Tip Sheet	
My Account Tab*	Tip Sheet	
Dashboard	Tip Sheet	

Site Setup

Site Setup	Tip Sheet	Video
Site Setup-Girl Scout 13 and Over	Tip Sheet	
Photo/Video Upload	Tip Sheet	Video
Marketing to Customers	Tip Sheet	Video

Order Management

My Cookies: Initial Order**	Tip Sheet	Video
Order Received: Shipped/Donated	Tip Sheet	
Order Received: In-Person Delivery	Tip Sheet	Video
My Cookies: Delivery Settings**	Tip Sheet	Video
My Cookies: Inventory by Variety**	Tip Sheet	Video
My Cookies: Inventory by Category**	Tip Sheet	Video
My Cookies: Financials	Tip Sheet	Video

Site Features

Entrepreneur Pin and Badges	Tip Sheet	
My Rewards**	Tip Sheet	Video
Cheers	Tip Sheet	
Closing Your Site	Tip Sheet	

Mobile App

Mobile App**	Tip Sheet
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Customer Experience

Customer Experience: In-person Delivery Order	Tip Sheet
Customer Experience: Shipped Order	Tip Sheet

Digital Cookie Help:

<https://digitalcookie.girlscouts.org/help/customer>

Check Order Status:

<https://digitalcookie.girlscouts.org/customer-order/orders>