

Summary: The Service Unit Girl Scout Leadership Experience (GSLE) Coach is a champion for girl-led experiences in their communities. They serve as the subject matter expert in the Girl Scout Leadership Experience, answering questions and providing troops with best practices for implementing the National Program Portfolio (badges and Journeys), Mentoring and Highest Awards, Destinations, and Council-Sponsored Programs.

Position Supported By: All service team members work as a team under the direction of the Service Unit Director (SUD) and Community Membership Executive (CME). This role is also supported by Director, Girl Experience/Girl Experience Designee for subject matter expertise.

Responsibilities:

- Work with the Girl Experience Manager to build awareness and keep current on the National Program Portfolio, the Foundational Girl Scout Experience, Mentoring and Highest Awards, Destinations, and Council-Sponsored Programs, and:
- Advance the Girl Scout mission and promote the benefits of the Girl Scout Leadership Experience.
- Coach troop volunteers on how to deliver exceptional programming.
- Promote Girl Experience opportunities within the local Girl Scout community.
- Agree to receive email messages and text messages from GSNEO and GSUSA.
- Maintain GSNEO confidentiality standards.
- Embrace the Core Values of Girl Scouting; self-expression, community, inclusion, integrity, and discovery.
- Maintain current membership, renew annually on time, and keep an updated background check.
- Set and keep to high standards that positively impact the organization.
- Strong understanding of the three Girl Scout Processes; girl-led, cooperative learning, and learning by doing.
- Understand the Foundational Girl Scout Experience.
- Versed in the Girl Scout National Program.
- Be comfortable with using social media tools and Girl Scouts' Volunteer Toolkit (VTK).

Marketable Skills and Abilities:

- Active listening and communication
- Remain tactful when giving constructive criticism
- Share ideas in thorough and concise manner
- Instill trust, provide direction, and delegate responsibility
- Effectively use current technology
- Competent in prioritization
- Able to respond to and integrate change
- Demonstrate growth mindset and positive attitude

Position Commitments:

- **Membership & Administration**
 - Maintain a current GSUSA membership and complete the volunteer screening process to help ensure the safety of the girls and volunteers served through Girl Scouts.
 - Agree to opt-in to receive emails and text messages from GSNEO and GSUSA.
 - Comply with GSUSA Policies, Standards and Guidelines, Volunteer Essentials, Safety Activity Checkpoints, GSNEO Bylaws and GSNEO Volunteer Policies.
- **Tenure/Time:** Three-year term (Oct.1 – Sept. 30); may serve up to two consecutive terms. 3-5 hours per month; Varies seasonally.
- **Required Training:** Girl Scouting 101 (a 45-minute online video orientation); Welcome to the Service Unit orientation; Service unit team video; Service Unit GSLE Coach orientation; Membership year kick-off in August; and mid-year meeting in January.
- **Highly Recommended:** Monthly service team e-newsletters; periodic service team webinars; periodic service team and leader meetings. Optional: Facebook Live events; Additional volunteer trainings.
- By accepting this volunteer position with Girl Scouts of North East Ohio I agree to abide by the Girl Scout Promise and Law. I will respect and maintain the confidentiality of all privileged information related to Girl Scouts, its girl and adult members, volunteers, and staff to which I am exposed while serving as a volunteer.

The Girl Scout Mission, Promise and Law are shared by every member of Girl Scouting and define the way Girl Scouts agree to act every day toward one another, other people, and the world.

Girl Scout Mission: Girl Scouting builds girls of courage, confidence, and character, who make the world a better place

Girl Scout Promise:

On my honor, I will try, to serve God and my country, to help people at all times, and to live by the Girl Scout Law.

Girl Scout Law:

I will do my best to be:
honest and fair, friendly and helpful,
considerate and caring, courageous and strong,
responsible for what I say and do,
and to, respect myself and others,
respect authority, use resources wisely,
make the world a better place,
and be a sister to every Girl Scout.